

## The Silvercrest Center for Nursing and Rehabilitation

is a unique center of excellence, dedicated to Giving Quality to Life for all whom it serves, including:

- ◆ Older and younger adults who are chronically ill or traumatized and who make Silvercrest their home.
- ◆ People who need rehabilitation before returning to an independent life.
- ◆ Ventilator-dependent patients who require weaning from ventilation.
- ◆ People with Alzheimer's Disease and other dementias who need a nurturing and safe environment that promotes functioning.

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and rehabilitation

**Giving Quality to Life**

# Social Responsibility

How Silvercrest is  
Doing its Part



Member

 **New York-Presbyterian Healthcare System**

Affiliate: Weill Medical College of Cornell University

# About Social Responsibility

## How is Silvercrest socially responsible?

Silvercrest considers the interests of society by taking responsibility for the impact of our activities. We voluntarily take further steps beyond our legal obligations to be a responsible employer, good community neighbor and ethical healthcare provider. We also are constantly evaluating ways to take better care of the planet.

## How is Silvercrest taking care of the planet?

- ◆ We now produce literature on recycled papers.
- ◆ We use environmentally friendly cleaning products.
- ◆ We have recycling programs for bottles, cans and cardboard.
- ◆ We are more energy efficient, via our own co-generation plant.

## How does Silvercrest create a great work environment?

We believe that employee satisfaction and patient/resident satisfaction are intrinsically tied together. A happy employee will provide better care, which will lead to happy patients/residents.

- ◆ Silvercrest is an equal opportunity employer. We employ more than 600 employees, many of whom are organized with 1199 SEIU.
- ◆ Silvercrest provides our employees fair wages, and a comprehensive benefits package. Union employees are offered benefits through their collective bargaining agreement.

- ◆ Our employees receive comprehensive training that enables them to perform their jobs, and tuition assistance and other support to help them advance their careers.
- ◆ We conduct annual employee surveys to identify ways to improve the work environment.
- ◆ We embrace diversity; our staff represents a wide range of ethnicities, races and beliefs.
- ◆ We provide employees with a quarterly employee newsletter, annual holiday parties, an annual staff appreciation week, an awards gala for employees with significant years of service, and discounted tickets to recreational and sports events.

## How is Silvercrest responsible to its community?

Silvercrest strives to contribute positively to our community. We sponsor student interns and volunteers of all ages, and fund a student scholarship program. We welcome opportunities for local community groups to come perform. Finally, we are active participants in local organizations and work to keep the community informed of our initiatives, as well as to hear the community's suggestions and thoughts.

## How does Silvercrest ensure that they are providing ethical health care?

Silvercrest is committed to Giving Quality to Life and all our care is delivered in ways that are considered standards of care. We also have an Ethics Committee, which provides a forum for discussing ethical issues and concerns, and helps residents, family members, designated representatives and staff in making ethical decisions regarding clinical care, treatment and decisions.